

**Employer Portal Quick Start Guide** 

Congratulations!
You've registered to use the
Employer Portal!
Now, how do you begin?

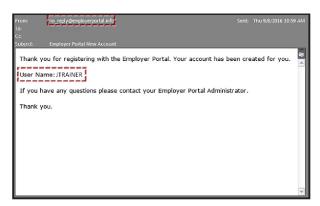
## What's covered in this guide?

- 1. Obtaining Your User Name & Password
- 2. Logging In for the First Time
- 3. Visit Search Criteria
- 4. Visit Search Results
- 5. Field Definitions
- 6. Reviewing Visit Details
- 7. Documents Available Email Notification
- 8. Viewing Employee Visit Documents
- 9. Forgot Your Password

# 1. Obtaining Your User Name & Password

You will receive an email from no\_reply@employerportal.info

- The email will contain your User Name
- Temporary password will be provided to you verbally



## 2. Logging In for the First Time

#### Go to

https://employer.employerportal.info

- Input your User Name
- Input your Temporary Password
- Click Login

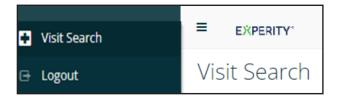


- Select your security questions
- · Input your security answers
- · Input your new password
- · Confirm your password
- Click Submit



### 3. Visit Search Criteria

To search for Employee Visits, select Visit Search on the Menu Bar.



#### 4. Visit Search Results

The Search Results provide you with an overview of the matching Employee Visits.



#### Let's take a closer look!

Visit Status	Services	First	Last	Visit Date	Visit Type
Checked Out	RANDOM DRUG SCREEN	AARON	TEST	09/08/2016	EPS
Complete	PRE-EMPLOYMENT PHYSICAL	BAILEY	TEST	09/08/2016	EPS
Checked In	DOT PHYSICAL	CARLIE	TEST	09/08/2016	EPS
Complete	RANDOM DRUG SCREEN	DAVID	TEST	09/08/2016	EPS
Complete	DOT PHYSICAL	FRANK	TEST	09/08/2016	EPS

### 5. Field Definitions

Now that you you have your search results, let's see what all of this information means.

Visit Status	Definition
Checked In	Registration is complete
Checked Out	Employee is discharged
In Process	The visit is in process by the clinical staff
Complete	All results & documents are completed
Reviewed	Employer has reviewed the visit documents

Date Fields	Definition
Visit Date	Date of Employee Visit
Last Updated	Date of Last Update to Visit Details

Visit Type	Definition
EPS	Employer Paid Service
WC	Worker's Compensation

Service Results	Definition
Pending	Results are not finalized
See Documentation	Results are documented and available to be reviewed

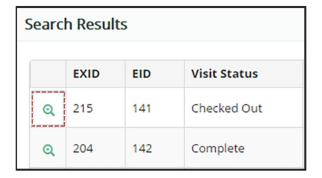
You can filter by the following Search Criteria:

- Employee Last Name
- Employee First Name
- Date of Birth
- Visit Status
- Visit Type
- Last Four SS#
- Date Range
- Reviewed

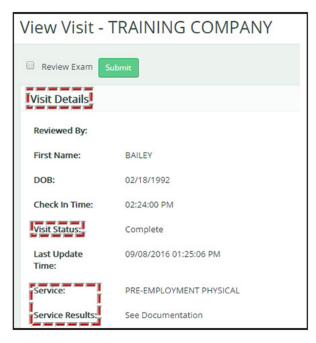
Employee Last Name:	Employee First Name:	
Visit Status:	Visit Type:	
Select an Option	▼ Select an Option	
Show Visits:		
© UnReviewed	t 10 Days 🔘 Last 2 Weeks 🚇 Other	
○ UnReviewed ○ Last 5 Days ○ Last Visit Date From:	t 10 Days	

## 6. Reviewing Visit Details

Let's look at the employee's Visit Details. To do this, click on the magnifying glass.

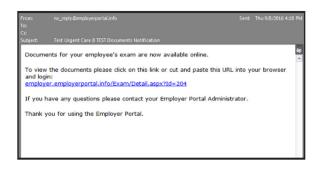


The Visit Details shows a more in-depth view of the employee's visit, including a full list of the Services and their Results.



## 7. Documents Available Email Notification

You will receive email notifications when documents are available for each employee visit.



Emails are sent from no\_reply@employerportal.info.

The Medical Practice and Employee First Initial Last Name will be listed in the email subject line.

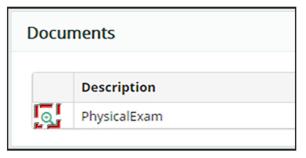


The email will include a link that will take you directly to the Visit Details page for that employee.



## 8. Viewing Employee Visit Documents

Documents are available! Let's view them. To view the document, click the magnifying glass.



The document will open up in a viewer. You can page through and/or zoom as needed.



## 9. Forgot Your Password?

Click the forgot password link on the Login page, answer your security questions, and you'll be sent a temporary password via email.

